**ELSA REBELLO**  
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**SUMMARY**

A technology and product enthusiast with 6+ years of experience in software development and integration, actively seeking opportunities in a dynamic organization. Known for delivering innovative solutions and effectively managing stakeholder relationships.

**SKILLS**

**Technical Languages:**

* ABAP, ABAP OO, SAPUI5, SAP Fiori, SQL, Java, XML

**Frameworks:**

* OData, RAP Framework, CDS

**Software:**

* Mural, JIRA, Confluence, SAP Netweaver, ServiceNOW

**Soft Skills:**

* Design Thinking, Agile, Leadership, Stakeholder Management, Communication

**WORK EXPERIENCE**

**SAP Ariba, Developer**  
*June 2023 – Present*

* Managed the **SAP Integration Suite** for spend management, successfully addressing **100% of customer queries** and implementing enhancements that improved procurement efficiency by **20%**.
* Accountable for designing, coding, testing, and ensuring quality assurance of intricate product features within the **Ariba CIG (Cloud Integration Gateway)**, addressing customer issues effectively and maintaining a **high customer satisfaction rate**.
* Proactively led initiatives to resolve both customer-related and internal challenges, achieving outcomes characterized by **quality, speed, reliability, and efficiency**.
* Collaborated intensively with team members to share knowledge and ensure the success of the product, contributing to a **15% improvement in team performance**.
* Continuously refined work techniques to master cutting-edge agile software engineering practices, resulting in a **25% increase in development speed**.
* Ensured adherence to the highest quality standards for the product through rigorous testing and feedback loops.
* Played a key role in the entire development lifecycle for SAP products, enhancing ABAP programs, output management, mapping transformations, IDoc, Proxy, and troubleshooting, which improved product reliability by **20%**.
* Instrumental in managing and devising custom mappings based on specific customer needs, leading to enhanced user experience and satisfaction.

**SAP Labs, Developer**  
*March 2019 – June 2023*

* Spearheaded the end-to-end integration of **Cloud MMP ODS to SAP S/4HANA**, which streamlined processes for the consumer industry, receiving accolades from the lead architect for commitment and ownership.
* Enhanced master data concepts for the **SAP S/4HANA Fashion & Vertical Business Product**, resulting in a **30% increase in data accuracy** and enabling integration with external systems like ePP/DS and QM.
* Developed **OData-based APIs** using RAP, which facilitated **9 successful release cycles**, earning recognition for outstanding project delivery.
* Acted as Scrum Master, ensuring adherence to Agile methodologies, which led to a **25% increase in team productivity**.
* Conducted engaging “show & tell” sessions with external stakeholders, enhancing customer support and satisfaction ratings by **15%**.
* Led design thinking sessions using Mural, resulting in actionable insights for future product developments.

**SAP Labs - Scholar@SAP, Vocational Training**  
*August 2017 – July 2019*

* Developed a **Conversational UI prototype** with SAP Copilot, improving user engagement and task efficiency by **20%**.
* Utilized Spring Boot to create endpoints for the **Characteristic Conversion Service**, enabling seamless integration with the HANA database and increasing processing speed by **30%**.
* Delivered a prototype for LMS Admin UI migration, achieving a **50% reduction in development time** through effective use of Factory methods.

**EDUCATION**

* **M.Tech in Software Engineering**, BITS Pilani Work Integrated Learning Programme (June 2019)  
  CGPA: **8.71/10** (Ranked **3rd**)
* **B.E in Computer Science**, Don Bosco Institute of Technology – Mumbai University (May 2017)  
  CGPA: **8.24/10**

**ACHIEVEMENTS**

* Received Scrum Champion Award in the Q3 2024
* Ranked **1st** in the Nascent Leadership Programme at SAP Labs.
* Finalist in **InnVent'21** (Top 5) for intrapreneurship competition at SAP Labs.

**ADDITIONAL ROLES & RESPONSIBILITIES**

* **Global Volunteer Lead** for CSR at SAP Labs India.
* Team Lead for **Scholar Branding Team** (Sept 2017 – Mar 2019).
* Pioneered integration of Interest Groups at SAP Labs India for improved employee interaction.
* Event Head in **ACM-Student Body 2017** at DBIT.
* Led a team for the development of the **OTH game** in ACM DBIT Technical Fest “Teknack-2016”.